

Vulnerability Disclosure Policy

Version A1

1. Introduction

Allume Energy (UK) Ltd is committed to ensuring the security of its products. This policy is intended to give security researchers clear process for reporting vulnerability in our products.

2. Test methods

The following test methods are not authorised:

- Network denial of service (DoS or DDoS) tests or other tests that impair access to or damage a system or data.
- Physical testing (e.g. product tampering), social engineering (e.g. phishing, vishing), or any other non-technical vulnerability testing.

3. What to Report

We encourage you to report any vulnerabilities you discover in our products or services. This includes vulnerabilities that could allow an attacker to:

- Gain unauthorised access to data or systems.
- Disrupt or disable our products or services.
- Execute arbitrary code on our systems.

4. How to Report

Please submit vulnerability reports to our team at info@allumeenergy.com.au

We recommend including the following information in your report:

- A detailed description of the vulnerability
- Steps to reproduce the vulnerability (proof of concept is highly encouraged)
- The impact of the vulnerability
- Any affected products or versions

We appreciate reports that are submitted in good faith and follow responsible disclosure practices. This includes:

- Avoiding actions that could disrupt or damage our systems or data.
- Keeping the vulnerability confidential until we have had a reasonable opportunity to fix it.

We do not accept reports submitted via:

- Public forums or social media.

- Brute-force attacks or denial-of-service attacks.

5. What to Expect

We will acknowledge receipt of your report within 5 business days. We will then investigate the report and work to fix the vulnerability as soon as possible.

We will keep you informed of the progress of our investigation and the timeline for fixing the vulnerability, you are welcome to ask for an update at any time.

6. Authorisation

We will not pursue legal action for any vulnerability report made in good faith and following the guidelines of this document.

7. Contact Us

If you have any questions about this Policy, please contact us at info@allumeenergy.com.au